

CHEMIEORGANIC  
Chemicals (India) Pvt. Ltd.

Quality Manual

DOC. NO.: Annexure-A  
ISSUE NO.: 01  
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EFFECTIVE DATE: 01.02.2017

QUALITY POLICY

We, at Chemieorganic Chemicals (India) Pvt. Ltd. undertake Manufacturing, Marketing & Export of Synthetic organic chemicals, committed to enhance customer satisfaction and continual improvements as per the context of the organization and support its strategic direction through establishment of Quality Management System while complying with all applicable statutory and regulatory requirements.

We undertake to ensure sufficient resources are made available within the Organisation to achieve this. We undertake to ensure through communication, engagement, practical example and training that Quality is the aim of all members of the Organisation.

Through direction and support, each employee will have a proper understanding of the importance of the Quality System function, their responsibility to contribute to its effectiveness, and its direct relevance to the success of the Organisation.

Equally, every employee is responsible for, and will be trained to perform the duties required by his or her specific role.

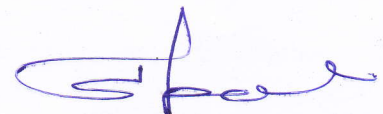
The Organisation has a Policy of promoting continual improvement and setting of Quality Objectives in line with the framework laid down within QMS Standard. These objectives will address the risks and opportunities within the Organisation as determined by Top Management.

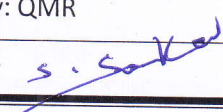
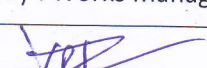
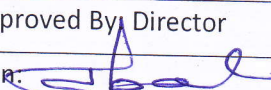
Provide healthy environment for sustained growth to suppliers and contractors that encourage them for effective contribution to deliver quality Products and Services.

Date: 15.06.2017

Place:

Rev: 01

  
(Director)

Prepared By: QMR	Reviewed By : Works Manager	Approved By: Director	Page 1 of 1
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LEADERSHIP

5.1.2 Customer focus

Top management shall demonstrate leadership and commitment with respect to customer focus by ensuring that:

- a) Customer and applicable statutory and regulatory requirements are determined, understood and consistently met;
- b) The risks and opportunities that can affect conformity of products and services and the ability to enhance customer satisfaction are determined and addressed;
- c) The focus on enhancing customer satisfaction is maintained.

5.2 Policy

5.2.1 Establishing the quality policy

Top management shall establish, implement and maintain a quality policy that:

- a) Is appropriate to the purpose and context of the organization and supports its strategic direction;
- b) Provides a framework for setting quality objectives;
- c) Includes a commitment to satisfy applicable requirements;
- d) Includes a commitment to continual improvement of the quality management system.

5.2.2 Communicating the quality policy

The quality policy shall:

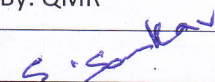

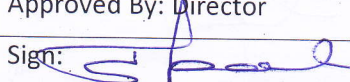
- a) be available and be maintained as documented information;
- b) be communicated, understood and applied within the organization;
- c) be available to relevant interested parties, as appropriate. (quality policy available on our web site for our client, suppliers and other external interested party)

5.2.3 Organizational roles, responsibilities and authorities

Top management shall ensure that the responsibilities and authorities for relevant roles are assigned, communicated and understood within the organization.

Top management shall assign the responsibility and authority for:

- a) Ensuring that the quality management system conforms to the requirements of this International Standard;
- b) Ensuring that the processes are delivering their intended outputs;
- c) Reporting on the performance of the quality management system and on opportunities for improvement, particular to top management;
- d) Ensuring the promotion of customer focus throughout the organization;
- e) Ensuring that the integrity of the quality management system is maintained when changes to the quality management system are planned and implemented.

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